Corpay

Production Release Notes

June 11, 2025

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Card on Corpay Complete

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Description
Auto-Enroll A&N for Virtual Cards: Employee-issued virtual cards now automatically use the cardholder's email and mobile number from their User Profile to enroll in alerts and notifications (A&N), aligning with the behavior for physical and ghost cards. This enhancement ensures consistent communication across all card types and reduces manual setup, improving the user experience for Corpay Complete users by ensuring they receive timely alerts without additional configuration.
Add Misc Fields for Non-Fleet Cards: Misc #1 and Misc #2 fields are now available for non-fleet physical and ghost cards on the Issue Corporate Card and Manage Card forms. These optional fields (up to 15 characters) also appear on the Card Details page, All Cards grid, and Transactions grid. This update enhances reporting flexibility and allows users to input and track custom data for a broader range of card types, improving data visibility and operational efficiency.
Replace Deactivate with Blocked Toggle: The Deactivate toggle on the Card Details page has been replaced with a Blocked toggle, allowing admins to easily switch cards between Active and Blocked statuses without risk of permanent deactivation. The Inactive status is now accessible via the Status dropdown when editing a card. This change simplifies card management, reduces errors, and gives admins more control over card status transitions.
Fleet Card Functionality in Corpay Complete: Fleet card functionality is now fully integrated into Corpay Complete, enabling companies with active fleet programs to issue, edit, and manage driver and vehicle cards with fuel pump prompting. Admins can access a new "Issue Fleet Card" option and utilize fleet-specific fields such as vehicle number, VIN, and driver's license number across grid views, detail pages, and bulk upload templates. New company settings allow for managing driver and vehicle pools via dedicated grids under a new Fleet tab, supporting bulk and individual record management. Additionally, two new reports—Fleet Vehicle Listing and Fleet Driver Listing—have been added to the Reports module for large-scale data exports. This comprehensive update significantly enhances fleet management capabilities, streamlining operations and improving visibility for fleet administrators.

Description
Issue Cards in Blocked Status: Card admins can now issue new corporate and fleet cards in a Blocked status directly from the Issue Corporate Card form or via the bulk upload template. This enhancement allows organizations to proactively mitigate fraud risk by ensuring cards are inactive until they reach the intended cardholder.

Additional Training and Support Resources

Location	Description
Client Facing	Visit the Cards Module support page.

Expense on Corpay Complete

Completed Work Stories

Description
New Read-Only Role for Bank Details: A new user role has been introduced to support read-only access to bank details, specifically enabling Payment Method Read capabilities without edit permissions. This role was created to meet the needs of organizations, where certain employees require visibility into sensitive financial data without the ability to modify it. This update improves role-based access control and enhances data security while maintaining operational transparency.

Completed Bug Fixes

Description
Fix Messaging in Expense Item Review: Resolved an issue where the messaging feature in the Expense Item Review section was non-functional. Previously, users were unable to send direct messages or tag others, resulting in no message threads or notifications being generated. With this fix, users can now reliably communicate through the platform, ensuring that tagged messages are delivered and visible in the notifications section—enhancing collaboration and workflow efficiency.

Additional Training and Support Resources

Location	Description
Client Facing	Visit the Expenses Module support page.

Mobile App on Corpay Complete

Completed Work Stories

Description
Company Date Format Support in Mobile App: The mobile app now supports company-level date format settings, aligning with the existing functionality on the web platform. This enhancement, part of the UK regional support initiative, ensures that users see consistent date formats across both mobile and web experiences. By respecting regional preferences and company configurations, this update improves usability and reduces confusion for international users managing expenses and approvals on the go.

Additional Training and Support Resources

Location	Description
Client Facing	Visit the Cards Module support page.
Client Facing	Visit the Expenses Module support page.

Invoice Automation and PO on Corpay Complete

Completed Work Stories

Description
Bulk Force Sync for Receipts: A new bulk action option has been added to the Receipts grid, allowing users to force sync multiple receipts to the ERP system at once. This enhancement streamlines the reconciliation process, saving time and effort by eliminating the need to sync receipts individually.
Static Workflow Listing Report: Introduced a new "Static Workflow Listing" report in the Reports module, enabling users to view all active workflows and their approval steps in a single exportable format. This report supports audit and review processes by providing a comprehensive overview of workflow configurations.
Sorting/Filtering on Posting & Prior Period: Enhanced the All Invoices grid by adding sorting and filtering capabilities for the Posting and Prior Period fields. This update allows users to quickly locate and analyze invoices based on time-sensitive criteria, improving navigation and data management within the invoice module.
Rename "Payment Number" to "Number" on CM Grid: The "Payment Number" column in the Credit Memo (CM) grid has been renamed to "Number" to more accurately reflect the data being displayed. This change enhances clarity for users by aligning the column label with the credit number shown on the CM details page, reducing confusion and improving the overall user interface consistency.
Project-Category Hierarchy in Expenses: Expense entry now supports hierarchical dependencies between the Project and Category fields, allowing administrators to define valid combinations in either direction—Project > Category or Category > Project. When a user selects a value in one field, the available options in the dependent field are filtered accordingly, guiding them to accurate and compliant selections. This enhancement improves data integrity, reduces entry errors, and streamlines the user experience during expense submission.

Completed Bug Fixes

Description
Required Asterisk for External ID Field: The "External ID" field on the Add Vendor Location form now correctly displays a required asterisk, aligning the visual cue with the field's validation behavior. Previously, users were not informed that the field was mandatory until after submission, which caused confusion. This fix improves form clarity and helps users complete vendor location entries correctly on the first attempt.

Additional Training and Support Resources

Location	Description
Client Facing	Visit the Invoices Module support page.
Client Facing	Visit the Purchase Orders Module support page.