

# Corpay Quarter 3-2024

## Release Notes

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## Corpay Release Notes

The Corpay Q3-2024 release is available and includes the following items that were released by Corpay during the third quarter of 2024:

### CORPAY COMPLETE DEPLOYED ITEMS

#### Invoice Automation and Purchase Order

##### Improvements

##### Deployment Date: 7/11/24

- If **Additional Coding Fields** are present on the purchase order forms, they will now display on the *Line Item Match Listing* report to provide a more accurate representation of data.
- When **Additional Coding Fields** are present on the purchase order forms, these fields will now display on the *Line Item Aggregate Listing* report to give customers an improved data representation.

##### Deployment Date: 7/25/24

- A new feature was added to provide multi-currency support for invoice to purchase order matching. With this enhancement, users can link an invoice to a purchase order in a different currency on the *Add Invoice* or *Edit Invoice* forms. To enable this feature, navigate to the *Administration* module > *Settings* tab > *Company Default* tile > *Invoice* tab and select the **Allow multi-currency po's** checkbox.

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### Header Level

<input type="checkbox"/> Hide header level business unit ?	<b>Default Invoice status to Vendor Portal</b>
<input type="checkbox"/> Location Required ?	Select
<input type="checkbox"/> Attachments required ?	<input type="checkbox"/> Hide discount details ?
<input type="checkbox"/> Workflow Name Required ?	<input type="checkbox"/> Hide service start date ?
<input checked="" type="checkbox"/> Payment Run ?	<input type="checkbox"/> Hide service end date ?
<input type="checkbox"/> Pay After Due Date ?	<input type="checkbox"/> Hide header level location ?
<input type="checkbox"/> Hide Categories ?	<input type="checkbox"/> Hide requestor field ?
<input type="checkbox"/> Company Requestor Required ?	<input type="checkbox"/> Hide Force Sync with ERP flag ?
<input type="checkbox"/> Show business unit by subsidiary ?	<input type="checkbox"/> Hide Kept on hold flag ?
<input type="checkbox"/> Hide Multiple vendor/expense corp card ?	<input type="checkbox"/> Hide Flag not to push ?
<b>Default Invoice Status:</b>	<input type="checkbox"/> Hide reference number field ?
Select	<input type="checkbox"/> Reference number required ?
<input type="checkbox"/> Do not show invoice number ?	<input type="checkbox"/> Hide submit all data button ?
<input type="checkbox"/> Do not inherit vendor subsidiary ?	<input type="checkbox"/> Make service start date required at header level ?
<input type="checkbox"/> Pay with PO Associated ?	<input type="checkbox"/> Make service end date required at header level ?
<input type="checkbox"/> Pay with Sufficient PO Balance ?	<input type="checkbox"/> Allow to update Debit and Credit Account detail in PAID status
<input type="checkbox"/> Pay with Subsidiary Associated ?	<input type="checkbox"/> Show 1099 on line level ?
<input type="checkbox"/> Pay with Receipt Associated ?	<input type="checkbox"/> Tax Code Required on Line-level ?
<input type="checkbox"/> Show vendor ID on inbox section ?	<input type="checkbox"/> Hide Paid Outside Button ?
<input type="checkbox"/> Hide location from use tax subtotal ?	<input type="checkbox"/> Allow multi currency po's ?
<input type="checkbox"/> Hide project from use tax subtotal ?	

- A new **Inherit Location from header to debit line** company setting was added that inherits the header location to the debit line on the *Add Credit Memo* and *Edit Credit Memo* forms. To enable this feature, navigate to the Administration module > *Settings* tab > *Company Default* tile > *Credit Memo* tab and select the **Inherit Location from header to debit line** checkbox.

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### Header Level

- Enable Tax to vendor credit accounts ?
- Payment Terms Required ?
- Posting Period Required ?

### Item Line

- Item level location required ?
- Project required ?

### Expense Line

- Location required for credit accounts ?
- Project required ?

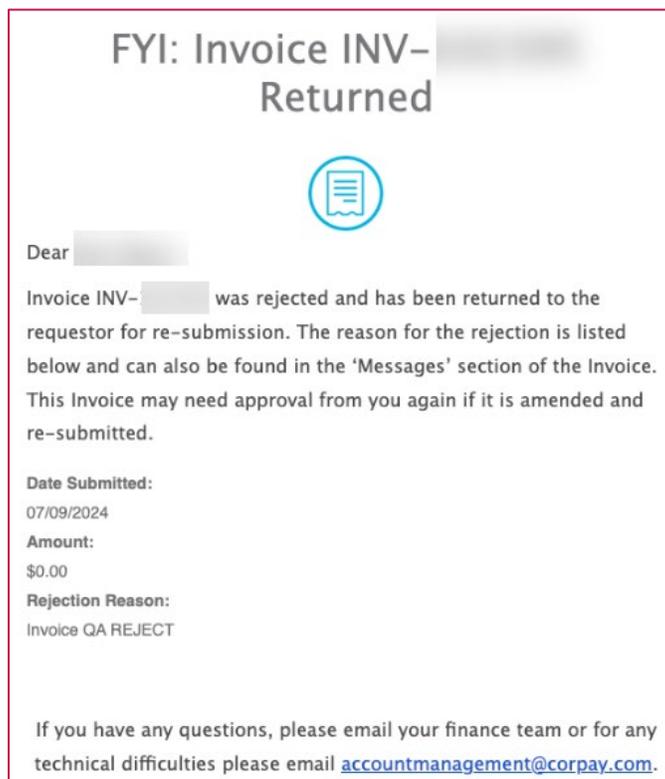
### Debit Line

- Hide debit account ?
- Inherit Location from header to debit line ?

- **Item Receipt Sync Error** information was added to the *Transaction Sync Error Listing* report.
- Three new columns (Business Units, Project, and Debit Entries) columns were added to the *Pay Invoices* grid in the Invoices module. Users can select the + icon on the grid to show or hide these columns.
- A new FYI email was created for approvers when an invoice is rejected and returned to the invoice processing team for review.

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- A new **Tax Schedule** column was added to the *Catalog Item Listing* report.

### Deployment Date: 8/8/24

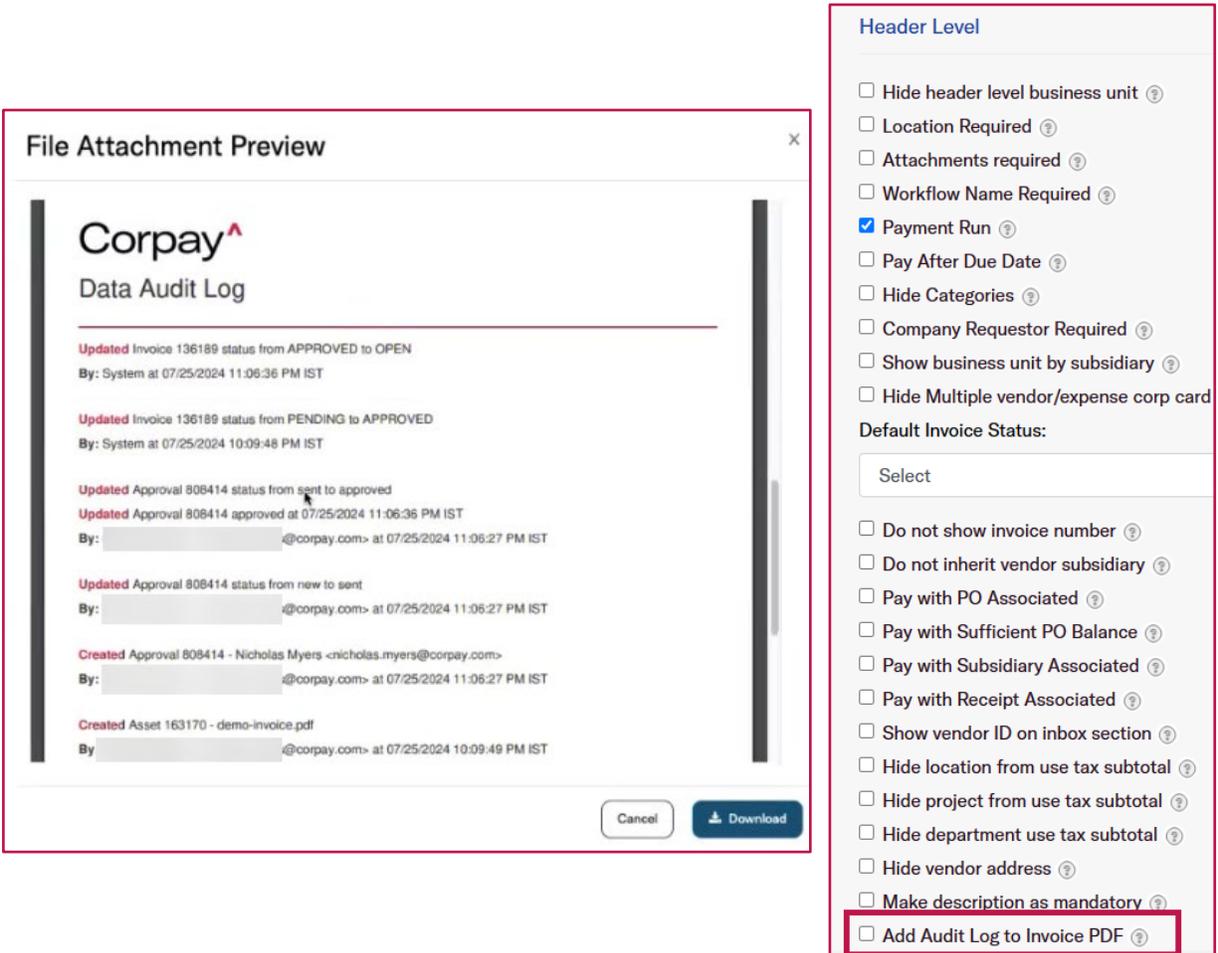
- Users may now add **Audit Log** entries to the PDF of their **Approved** invoices so they can review activity history without having to log in to Corpay Complete. In the following example, the Audit Log was appended to an invoice after it moved to an **Approved** status.

To enable this feature, navigation to the *Administration* module > *Settings* tab > *Company Default* tile > *Invoices* tab and check the **Add Audit Log to Invoice PDF** checkbox. Note that this feature is not retroactive, meaning **Audit Logs** will not be added to invoice PDFs that were

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approved before the **Add Audit Log to Invoice PDF** checkbox was selected.



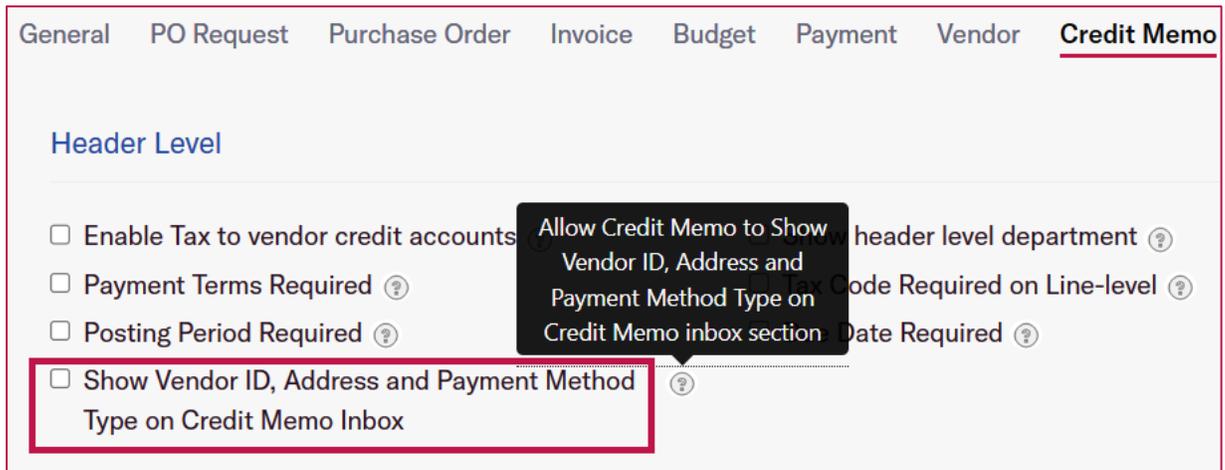
- With this enhancement, implementation team can configure Default Coding for custom fields using an admin form. The new default custom fields will then be visible on all invoice, purchase order, payment, expense, and credit memo forms.
- With this enhancement, users can inherit free text (non-catalog) items from a purchase order to an invoice. This setting is enabled by default and can be disabled by selecting the **Disable free**

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**text items** checkbox on the *Administration* module > *Settings* tab > *Company Default* tile > *General* tab.

- The **Edit Credit Memo** form of the *Credit Memo Inbox* was aligned with the **Edit Invoice** form of the *Invoice Inbox* by adding standard fields and action buttons to make the user experience consistent across both modules. These updates include adding a new **Show Vendor ID, Address and Payment Method Type on Credit Memo Inbox** setting on the *Administration* module > *Settings* tab > *Company Default* tile > *Credit Memo* tab.



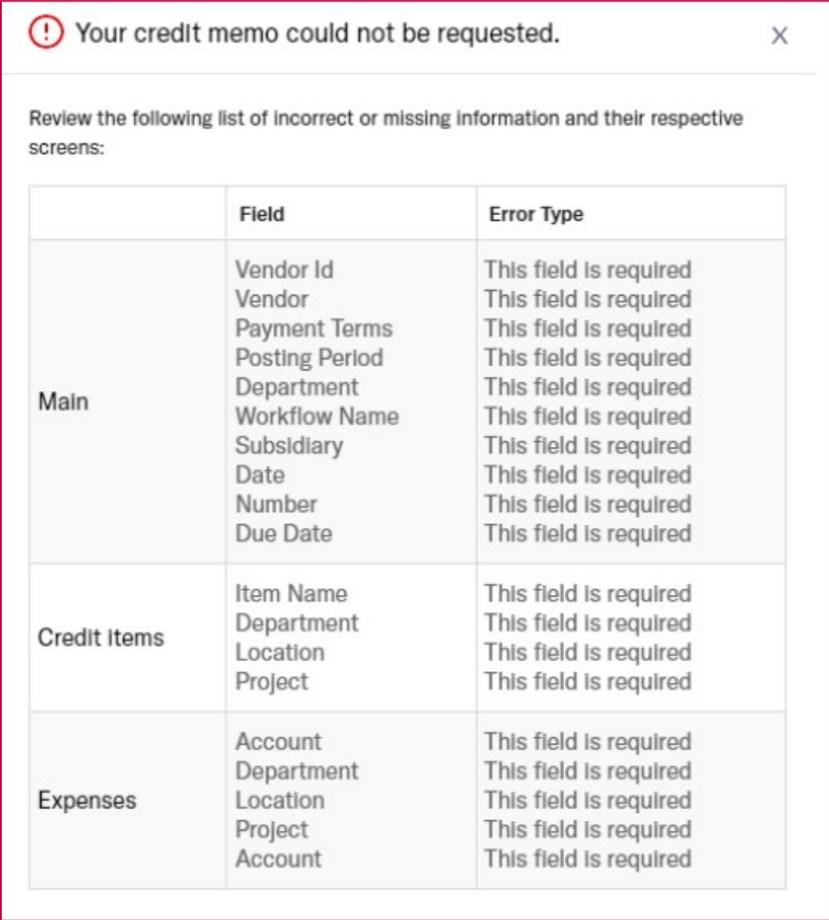
### Deployment Date: 8/22/24

- The user interface for the *Subsidiary Details* page has been improved to display manager assignments for custom fields such as **Department, Location, Business Unit, Job,** and **Equipment**, in a grid format. This enhancement brings cohesion and improves page load times, making it easier for users to see subsidiary details quickly.
- With this enhancement, users will now see a summary of validation errors in a new pop-up after

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clicking the **Submit** button on the *Credit Memo* form. Previously, users had to scan the form to locate validation errors.



! Your credit memo could not be requested. X

Review the following list of incorrect or missing information and their respective screens:

	Field	Error Type
Main	Vendor Id	This field is required
	Vendor	This field is required
	Payment Terms	This field is required
	Posting Period	This field is required
	Department	This field is required
	Workflow Name	This field is required
	Subsidiary	This field is required
	Date	This field is required
	Number	This field is required
	Due Date	This field is required
Credit Items	Item Name	This field is required
	Department	This field is required
	Location	This field is required
	Project	This field is required
Expenses	Account	This field is required
	Department	This field is required
	Location	This field is required
	Project	This field is required
	Account	This field is required

- Custom field columns were added to the *Invoice Detailed Listing* report. The *Invoice Detailed Listing* report will only display custom fields that are specific to each customer.

### Deployment Date: 9/10/24

- **Additional Coding Fields** were added to the *Add Recurring Invoice* and *Edit Recurring Invoice*

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forms. This enhancement enables customers to use custom fields on their recurring invoices.

- If the **Amortization Scheduled** option is active on the *Administration* module > *Settings* tab > *Company Default* tile > *General* tab, the **Amortization Template** field is now required if a user selects the **Start Date** and **End Date** on any invoice form.

The screenshot shows a settings panel with the following items:

- Default Payment Terms (help icon) - Due Now
- Payment Remittance E-mail (help icon) - [Redacted]
- Expense Notification Exception E-mail: (help icon) - [Redacted]
- Integration Error MSG Display Limit (help icon) - Default (3 Days)
- Group Payment Runs: (help icon) - Select...
- Hide Legacy User Roles (help icon)
- Hide New User Roles (help icon)
- Basic Two-Way Matching (help icon)
- Advanced Two-Way Matching (help icon)
- Three-Way Matching (help icon)
- Match Based On Quantity (help icon)
- Invoices Require Matching (help icon)
- Amortization Scheduled (help icon) - This item is highlighted with a red box.

- Users may now inherit free text (non-catalog) items from a purchase order on the *Add Invoice* and *Edit Invoice* forms.

To automatically inherit purchase order items regardless of item quantity, select the **Auto Pull**

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**PO Line Item** checkbox on the *Administration* module > *Settings* tab > *Company Default* tile > *Invoice* tab. To only inherit purchase order items if the item quantity is greater than zero (0), select the **Advance Auto Pull PO Line Item** checkbox.

The screenshot shows the 'Item Line' settings panel. The 'Advance Auto Pull PO Line Item' checkbox is checked and highlighted with a red box. A tooltip above it reads: 'Invoice will auto inherit PO items regardless of item quantity'.

The screenshot shows the 'Item Line' settings panel. Both the 'Auto Pull PO Line Item' and 'Advance Auto Pull PO Line Item' checkboxes are checked and highlighted with red boxes. A tooltip above the 'Auto Pull PO Line Item' checkbox reads: 'Invoice will auto inherit PO items only if item quantity is greater than 0'.

- Vendor approvers can now update vendor information such as addresses and accounts directly from the *Vendor Approval Details* page by clicking the **Edit Vendor** button.

The screenshot shows the 'Vendor for Approval' page for vendor 297966. The vendor name is 'VenfromPO2' and the status is 'PENDING'. There are buttons for 'Open Chat', 'Reject', 'Approve', and 'Edit Vendor'. A red arrow points to the 'Edit Vendor' button. Below the buttons, there are tabs for 'General Info', 'Addresses', and 'Accounts'. The 'Addresses' tab is active, showing a table of addresses.

Type	Label	Address 1	Address 2	Address 3	City	State	ZIP	Default
Mailing	New default	New default						No
Mailing								Yes

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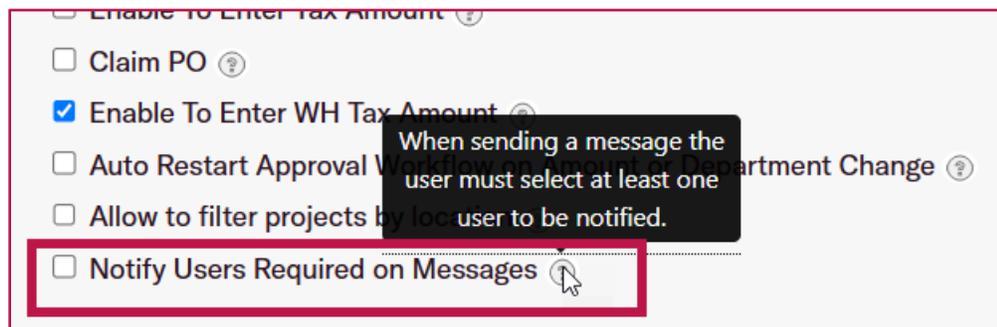
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- A new **ERP EXTRACT** integration type has been added to the *Integrations* pane so that Implementation teams can tag customer's ERPs for file-based customers. After selecting **ERP EXTRACT** from the *Application Type* drop-down on the *Save Credentials* dialog, users can select the customer's ERP from the *ERP* drop-down.
- A newly developed *Document Listing Report* now allows users to export a CSV file, which includes a comprehensive list of all documents uploaded to Corpay Complete.
- A new **Final Approver** column has been added to the *PO Listing Report*.
- Blackbaud customers will now see a new **Receive By** field on the *Receiving* module > *Receipt Details* page with data populated from the Blackbaud ERP.

### Deployment Date: 9/20/24

- A new company setting has been added to make **Notify Users** a mandatory field on the *Message* feature. This enhancement ensures that users are always informed about important updates and changes.

To enable this feature, select the **Notify Users Required on Messages** checkbox on the *Administration* module > *Settings* tab > *Company Default* tile > *General* Tab.



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## Release Notes

- A new **Upload Queue** tab has been introduced for Invoice Automation customers. This feature allows users to efficiently process multiple invoices simultaneously by uploading or emailing a single file that contains multiple invoices from different vendors or customers. After the invoice file is uploaded, Corpay Complete uses Optical Character Recognition (OCR) to automatically generate new invoices from the PDF. Users can add or delete pages with the **Add Page(s)** and **Delete Page(s)** buttons, while the **Split Page(s)** button lets them divide selected pages into individual invoices.

The screenshot displays the 'Upload Queue' interface. At the top, there are navigation tabs: 'All Invoices', 'Recurring Invoices', 'Upload Queue' (selected), 'Inbox', and 'Pay Invoices'. Below the tabs, there is an 'Upload' button and a text box explaining the upload process. A list of invoices is shown on the left, with 'INV-132196' selected. The main area shows a preview of the invoice PDF with four pages. Below the preview are buttons for 'Add Page(s)', 'Split Page(s)', and 'Delete Page(s)'. On the right, there is a form for invoice details, including fields for 'Invoice Number', 'Status', 'Subsidiary', 'Invoice Date', 'Vendor', 'Vendor Address', 'Amount', 'Discount Amount', 'Location', 'Business Unit', 'Department', and 'Custom Note'. A 'Submit' button is located at the top right of the form area.

- A new **Exported** column has been added to the *All Invoices* and *Processing Invoices* grids. This column helps users see if an invoice has been posted (exported) to their ERP or not.

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Processing Invoices **All Invoices** Recurring Invoices Upload Queue 74 **Inbox** Pay Invoices

☰ Bulk Action ▾ ⚡ Quick Filters ▾ + Add + Request

<input type="checkbox"/>	Exported	Number	PO Numbers	Vendor	Date	Due Status	Amount	Open Balance (Oustd - Pending)	Outstanding Balance
<input type="checkbox"/>	No	INV-131875-7			08/30/2024	NEW	\$19.00	\$0.00	\$19.00

- On the *Credit Memo Details* page, Invoice Automation users can now see both the account number and the account name in the Accounts column on the *Expense* tab. This improvement enhances the clarity and usability of the *Credit Memo Details* page.

Credit Memos / Credit Memo Details

CM-98973 ⬇️ PENDING Message Apply To Invoice Edit Credit Memo

Credit Memo Info Line Items **Expenses** GL Impact

Credit Memo Expense							
Account	Tax	WH Tax	Amount	Department	Project	Memo	
1005 - Vendor Prepayment	\$0.00		\$100.00	Admin			

### Issues

#### Deployment Date: 7/25/24

- A new **Matched PO Line #** column was added to the *Invoice Details Listing* report to help customers reconcile the purchase order line items or expense line items to the invoice lines in the report.

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## Release Notes

### Deployment Date: 9/10/24

- The *Main Dashboard* page was updated to ensure that correct information displays in the **Stats** pane.
- An issue on the *Update Profile* page > Addresses grid was fixed, ensuring the grid now properly refreshes and reloads after an address is deleted.
- A problem was resolved to limit the decimal places for unit prices on both the Purchase Order and Credit Memo forms.

### Deployment Date: 9/20/24

- An issue was fixed so that the correct **Address Type** is shown on the *Vendor Details* page for each address.
- Multiple usability issues have been resolved on the new *Add Subsidiary* and *Edit Subsidiary* pages.

## Payments Automation

### Improvements

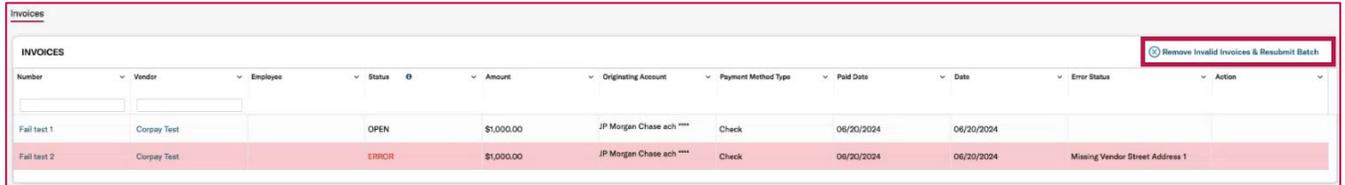
### Deployment Date: 7/11/24

- If a payment run processing fails, users can now choose to exclude invoices that cause errors and send them again for Full AP processing. To exclude a failed invoice and resubmit it to a payment run, navigate to the **Invoices** tab on the *Payment Run Details* page. Next, click the

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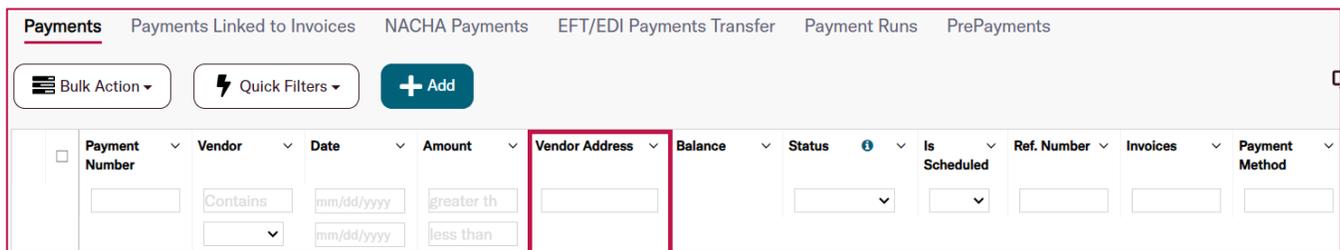
## Release Notes

### Remove Invalid Invoices & Resubmit Batch button.



Number	Vendor	Employee	Status	Amount	Originating Account	Payment Method Type	Paid Date	Date	Error Status	Action
Fail test 1	Corpay Test		OPEN	\$1,000.00	JP Morgan Chase ach ****	Check	06/20/2024	06/20/2024		
Fail test 2	Corpay Test		ERROR	\$1,000.00	JP Morgan Chase ach ****	Check	06/20/2024	06/20/2024	Missing Vendor Street Address 1	

- The following improvements were made to the *Invoice Details* page > *Payment Actions* dropdown > **Add to Payment Run** dialog:
  - The color of the **Create Payment Run** button was changed to blue to make it more visible.
  - The grid size now automatically adjusts to the number of displayed batches to reduce scrolling.
- A new **Vendor Address** column is now optionally available on the *Payments* grid, which is beneficial when a vendor has multiple locations.



Payment Number	Vendor	Date	Amount	Vendor Address	Balance	Status	Is Scheduled	Ref. Number	Invoices	Payment Method
	Contains	mm/dd/yyyy	greater th							
		mm/dd/yyyy	less than							

### Deployment Date: 7/25/24

- A running total of the number of selected invoices and the total of selected invoices now displays at the bottom of the *Pay Invoices* grid. This enhancement prevents users from having to keep up with totals from each page as they are selecting invoices for a payment run. In the following example, the new feature provides the number of selected invoices (six, with three from the first

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page and three from the second page) and a sum of the selected invoices (\$2,861).

<input type="checkbox"/>	Number	Vendor	Vendor Address	Due Date	Due Status	Amount	Original Amount	Note Available	Discount
<input type="checkbox"/>	Invoice #64...			03/18/2024	PAST DUE €	\$435.00			
<input checked="" type="checkbox"/>	Invoice #18...			03/18/2024	PAST DUE €	\$195.00			
<input checked="" type="checkbox"/>	Invoice-auto...			04/28/2024	PAST DUE €	\$921.00			
<input checked="" type="checkbox"/>	Invoice #51...			03/18/2024	PAST DUE €	\$289.00			
<input type="checkbox"/>	Invoiceqa7...			03/20/2024	PAST DUE €	\$374.00			
<input type="checkbox"/>	Invoice-auto...			04/28/2024	PAST DUE €	\$921.00			
<input type="checkbox"/>				04/11/2024	PAST DUE €	\$5,000.00			
<input type="checkbox"/>				04/11/2024	PAST DUE €	\$5,000.00			
<input type="checkbox"/>				03/19/2024	PAST DUE €	\$666.00			
						total : \$2861	total: 834.73	total: 0	
Totals :		Total Invoices Selected : 6			Invoice Amount Selected : \$2861				
<		2 / 18		▶>		25 items per page			

- File integration customers may now send encrypted files to Corpay for an additional layer of protection. Encrypted files and customer keys will be managed within Corpay Complete.
- When a payment run is closed or voided, the **Approval by Deadline** column will no longer appear in red. This update will prevent users from thinking action is required.
- The debit total for a payment batch will now be exposed in the **Memo** field of a payment object to simplify the reconciliation process.

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**PAY-** [REDACTED]  **PROCESSING**

---

**Payment Info**   Accounts   Payment Method   Payment History

<b>Number:</b>	PAY- [REDACTED]	<b>Amount:</b>	\$2,000.00
<b>Employee:</b>	Corpay Test	<b>Balance:</b>	\$0.00
<b>Payment Date:</b>	05/23/2024	<b>Currency Code:</b>	USD
<b>Scheduled Payment:</b>	No	<b>Target Amount Paid:</b>	
<b>Ref. Number:</b>	[REDACTED]	<b>Total Debited Amount:</b>	USD \$1200
<b>External ID:</b>		<b>Subsidiary:</b>	Test Sub A

**Memo:** USD \$1200

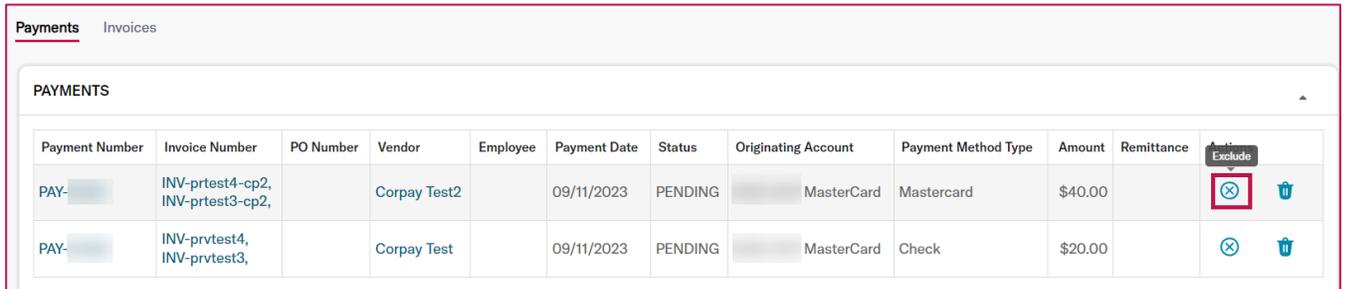
- A new **Reset Grid** option was added to the *Quick Filters* drop-down on the *Pay Invoices* tab. Users may use the new **Reset Grid** option to now reset the *Pay Invoices* grid when filters, grouping, etc. have been applied. Previously, each column had to be reset individually.

### Deployment Date: 8/8/24

- For ease of use, file integration customers may include updates to their vendor data within their Vendor and Payment files.
- Previously, users could only approve or reject a full payment run batch. Users may now exclude individual payment(s) and send the others for processing using the new **Exclude** button on the *Payment Run Approval Details* page. Invoices connected to excluded payments will be returned to the Invoices module where they may be edited or added to a different payment run.

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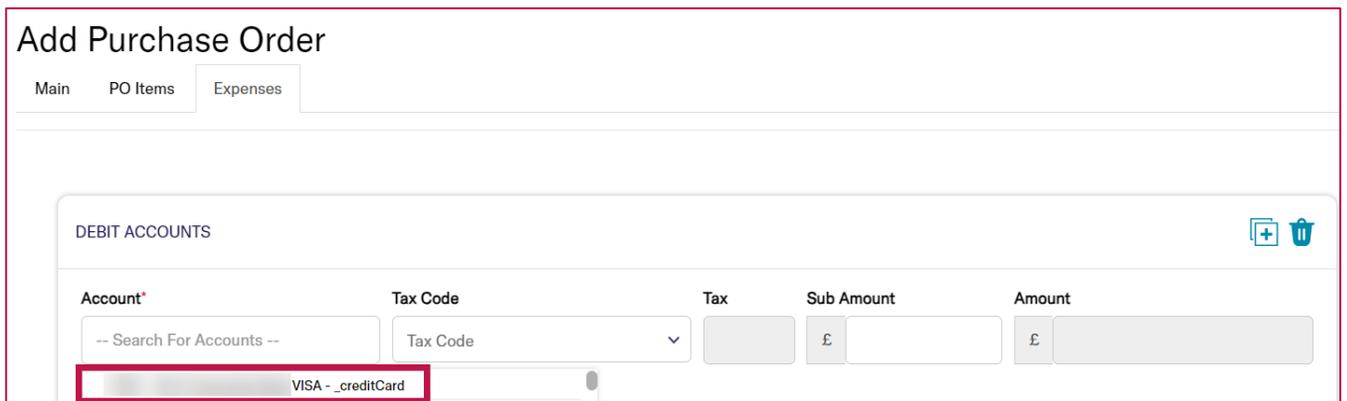


Payment Number	Invoice Number	PO Number	Vendor	Employee	Payment Date	Status	Originating Account	Payment Method Type	Amount	Remittance	Exclude
PAY- [redacted]	INV-prtest4-cp2, INV-prtest3-cp2,		Corpay Test2		09/11/2023	PENDING	[redacted] MasterCard	Mastercard	\$40.00		
PAY- [redacted]	INV-prtest4, INV-prtest3,		Corpay Test		09/11/2023	PENDING	[redacted] MasterCard	Check	\$20.00		

- Because the **Void** option is now available for payment runs, the **Delete** option has been removed.
- File integration customers may now send negative invoices within their files for credit memos.

### Deployment Date: 8/22/24

- Corpay Complete users can now select credit card accounts when adding or editing purchase orders, credit memos, invoices, and other items. This update enables users to add the correct GL coding to their objects in Corpay Complete.



**Add Purchase Order**

Main PO Items Expenses

DEBIT ACCOUNTS

Account*	Tax Code	Tax	Sub Amount	Amount
-- Search For Accounts --	Tax Code		£	£
VISA - _creditCard				

- Credit memos are now included in payment batch files for payments-only customers so that credits are applied when payments are issued to vendors.

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### Deployment Date: 9/10/24

- To make payment statuses clearer, when a payment run has been approved, but is awaiting processing, it will remain in an **Approved** status until the processing date.

### Deployment Date: 9/20/24

- A new **Payment Run Summary By Vendor** panel has been added to the *Review New Payment Run* page. This panel provides visibility to the total spend by vendor as users verify a payment run for submission.

Vendor Name	Total Count of Invoices	Invoice Totals	Estimated Debit Date
Walmart #1234	1	\$499.00 (USD)	
Walmart #1234	1	\$779.00 (USD)	
Home Hardware #1234	1	\$467.00 (USD)	
Target #1234	1	\$612.00 (USD)	
Total	428	\$268,477.85 (USD)	

- An additional fail-safe has been put in place to ensure that payment runs process automatically per customer settings. This improvement adds an extra layer of reliability to the payment processing system.
- The logic for calculating the estimated payment date for checks has been revised to align with the current USPS delivery time guidelines.

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### Issues

#### Deployment Date: 7/11/24

- Improvements were made so that error messages do not display on the *Payment Run Details* page when there are 1500+ invoices.
- The *Unprocessed NVP Mastercard Transactions* report was updated so that the report status is accurately presented. Previously, the report remained in a **New** status throughout processing.

#### Deployment Date: 7/25/24

- The option to delete a Full AP payment has been removed from Corpay Complete. Users will have an option to exclude unwanted payments from batches soon.
- When a refund is issued, the **Payment Date** will now be updated. This enhancement ensures that customer ERPs are updated correctly when refunds occur after the closing period for the original payment.
- An issue was resolved on the *Vendors* grid where the **Created By** column was showing the **Created Date** instead of the name of the person who created the vendor.
- A problem that caused some users to receive numerous approval emails about the same payment run was resolved.

#### Deployment Date: 8/8/24

- An issue was resolved that prevented discounts from being passed to Full AP payments when payment runs were submitted for processing.
- An issue was fixed that prevented vendor contacts from receiving email notifications for their

payments.

### Deployment Date: 8/22/24

- An issue that users encountered after selecting the **Save for Later** button in the *Review New Payment Run* confirmation dialog has been fixed.
- Creating jobs to retrieve Full AP vendor details led to errors if the report was not yet prepared. This issue has been fixed.

### Deployment Date: 9/10/24

- An issue has been resolved where the **Invoices** grid on the *Payment Details* page failed to show the applied discount for Full AP customers.
- A problem was fixed where the *Invoice Details* page did not show applied discounts for Full AP customers.
- A problem has been resolved which occasionally caused the creation of payments to fail during large batch processing.
- An issue was resolved that was preventing the *Payment Runs* grid from showing the customer's configured time zone preference.

### Deployment Date: 9/20/24

- An issue was resolved that was preventing the *Payment Runs* grid from showing the time zone in the customer's configured preference.
- A problem was fixed where remittance emails had incorrect formatting and were unreadable.

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- Several issues related to the Enhanced Payment Scheduling feature were addressed.
- An issue was resolved where refunded payments were displaying the original Payment Date. Additionally, a different issue was resolved where the issued check/Mastercard number were not displaying.
- An issue was resolved where the columns set for the *Credit Memo Inbox* were not being retained.
- The timing for displaying **Payment Methods** in Corpay Complete has been updated.

### Deployment Date: 9/27/24

- An issue was resolved where payment statuses were not updated if the *Payment Method* was **Inactive**.

## Card

### Improvements

### Deployment Date: 7/11/24

- With this improvement, a new configuration is added in Active Admin that allows the implementation team to enable/disable Receipts functionality for card-only customers. This prevents legacy card-only customers from losing functionality while new customers must have Expense to use receipt functionality. This new Receipts module configuration will be disabled by default and must be enabled during implementation for Expense customers.
- With this change, the External Accounts tab was removed from the Card and Expense modules

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since the Add External Account functionality is no longer valid.

### **Deployment Date: 7/25/24**

- With this change, cards blocked for fraud reasons in Corpay Complete will now have *inactive* status instead of *blocked*. Cards in inactive status due to fraud are locked and can only be reactivated by the Risk team. Cards in Blocked status, however, can be unblocked by card admins in Corpay Complete.
- Labels in the Add Card form are now updated to align the limit and balance information on the Issue Corporate Card form with the data on the Current Funds section of the Cards Dashboard. The change will allow users to view more relevant information as Credit programs will see Credit Limit, Account Balance, and Available Limit, while Pre-funded programs will see Account Balance, Last Deposit Amount, and Last Deposit Date.

# Corpay Quarter 3-2024

## Release Notes

### Credit:

The screenshot shows the 'Issue Corporate Card' form with the following details:

- Account: Accounts
- CREDIT LIMIT: \$100,000.00
- ACCOUNT BALANCE: \$450.00
- AVAILABLE LIMIT: \$99,550.00
- Card Program: CACRG - Comdata Ghost
- Card Program Description: Corpay Digital/Ghost Card
- Card Profile\* (field is empty)

### Prefunded:

The screenshot shows the 'Issue Corporate Card' form with the following details:

- Account: Accounts
- ACCOUNT BALANCE: \$450.00
- LAST DEPOSIT AMOUNT: \$1.00
- LAST DEPOSIT DATE: 03/28
- Card Program: CACRG - Comdata CAD
- Card Program Description: Corpay Digital/Ghost Card
- Card Profile\* (field is empty)

- With this change, [accountmanagement@corpay.com](mailto:accountmanagement@corpay.com) is removed from Card and Expense email notifications. Instructions to contact [accountmanagement@corpay.com](mailto:accountmanagement@corpay.com) are also removed

from all Card and Expense notifications, and instead, users are advised to reach out to their company administrator with any questions. This change will avoid receiving excess-volume support tickets.

- With this change, the verbiage on the vendor remittance emails has been updated to display expiration timing based on the parameter used for Card UI. This improves the user experience as it helps to clarify when card detail links are active or have expired.

### Email Link Expired

Card detail links are valid for 14 days before expiring.  
Use the customer contact information in your remittance email to request a new link.

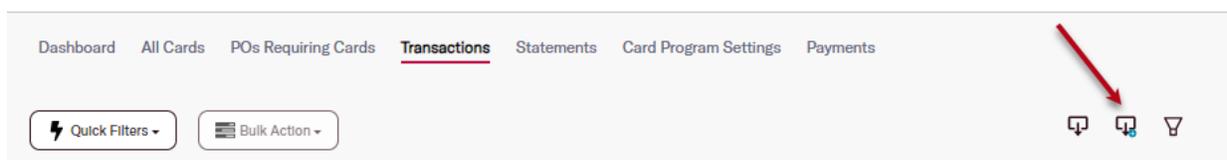
#### Deployment Date: 8/8/24

- With this change, the *Card Bulk Upload* template was updated to make it easier for internal and external users to determine which fields are required. The *Help* tab was also expanded in the template to include additional definitions and examples for each field.
- With this change, the statement-generated email that goes out to card admins when a card invoice is issued is updated. The change includes updating the text on the *Card Statement Ready to Review* email notification to include the amount and due date of the statement.
- With this improvement, an email notification that goes out to cardholders when they have used 80% of their credit limit is added.

# Corpay Quarter 3-2024

## Release Notes

- With the update, an email notification will go out to cardholders if their transaction is declined. The email notification includes the date, merchant, and amount of the declined purchase.
- With this change, the *Card Issued* email that goes out to card admins when a new card is issued is updated to show the subject line as “*New Card has been Issued.*” The email template is also updated to include instructions on enrolling for Alerts and Notifications.
- This change considers the need to tailor the welcome email sent to new Corpay Complete users based on their user groups. Accordingly, our welcome email templates now have three different versions for the following user groups: card-only admins, card-only staff, and all other users.
- With this improvement, a new *Export All* option was added to the *Transactions* grid. This new option allows card admins to export all transactions from the *Transactions* grid into one file as a report instead of being limited to 250 records or one page of results at a time in the *Transactions* grid view. The report includes all filters applied to the Transactions grid, as well as the columns and column order present in the Transactions view. This change is highly beneficial to internal and external users because it eases up the manual process of exporting large amounts of data.



### Deployment Date: 8/22/24

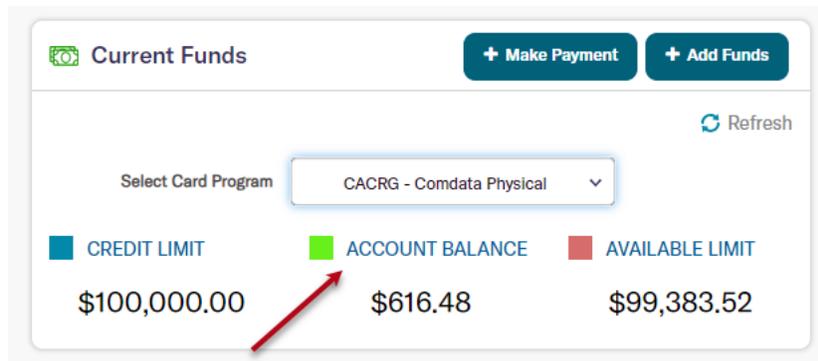
- With this improvement, the *User Bulk Upload* Template is updated. The change will improve the user experience as it makes it easier to tell which fields are required. A *Help* tab was added to

# Corpay Quarter 3-2024

## Release Notes

the template to include more detail around formatting for each field, as well as an *Access* tab that has examples of common user role combinations for system access.

- With this improvement, the team added a new reminder email for new card-only admin users who haven't logged into Corpay Complete after being invited to the system. This applies when card admins do not log into Corpay Complete within 48 hours of receiving their welcome email. The reminder will repeat every 48 hours until the card admin logs in.
- With this improvement, the *Account Balance* field in the *Current Funds* section of the Cards Dashboard is now a clickable link. When selected, users will be taken to a filtered view of the Transactions grid to see the purchases that make up the balance. Previously, users were able to see their account balance on the *Cards Dashboard*, but they were not able to see what was making up that balance unless they navigated to the Transactions grid and tried to apply the same filters as the dashboard.

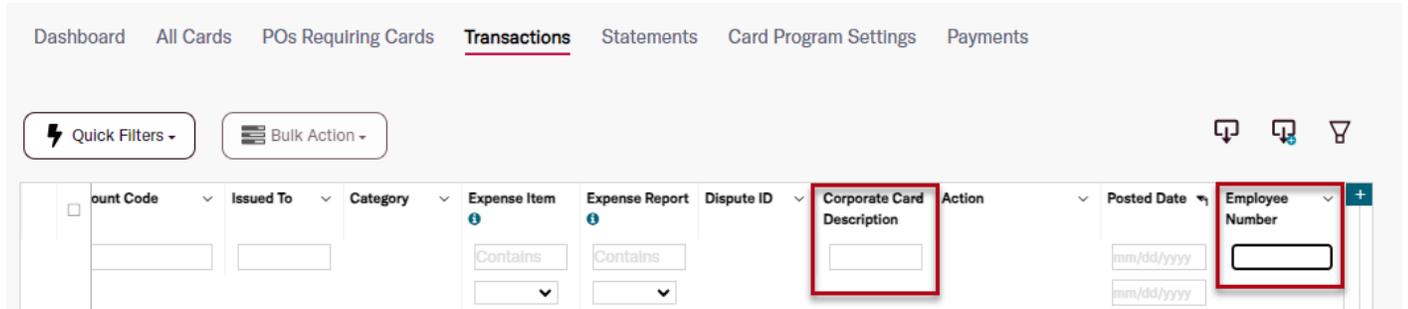


- This improvement is in place per feedback received from customers. With this change, a search filter and sorting capabilities were added to the *Card Description* and *Employee Number* fields on the All Cards and Transactions grids. Previously, these fields were present on both grids but

# Corpay Quarter 3-2024

## Release Notes

could only be used for sorting.



- With this change, a new email notification for card admin users was added. The email notification alerts users when a monthly rebate statement is attached to their card invoice in Corpay Complete.

### Deployment Date: 9/9/24

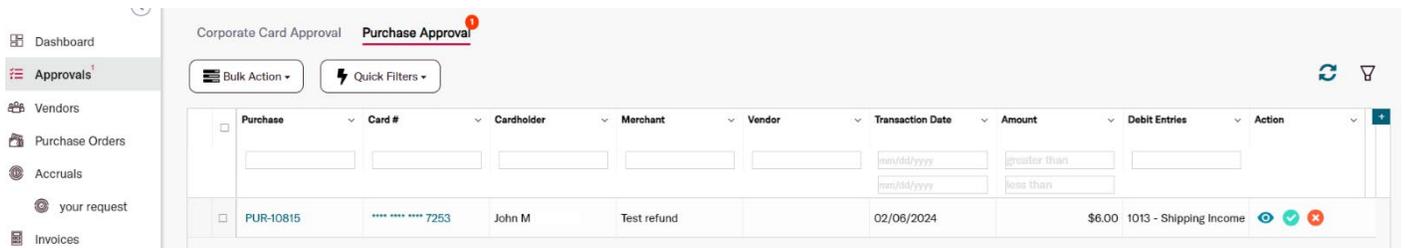
- With this update, purchasing profiles will now be automatically pulled into Corpay Complete as soon as the card program is created. This improvement will help the Implementation team process as team members no longer have to wait for the nightly job or manually run it in Corpay Complete.

### Deployment Date: 9/20/24

- With this improvement, Card purchase approvers are now able to view the GL Account assigned to the purchase when working through their approval queue. With this update, the Debit Entries column is now added to the Purchase Approval grid in the Approvals module, which will enable approvers to easily see the GL Accounts associated with the purchases in their approval queue.

# Corpay Quarter 3-2024

## Release Notes



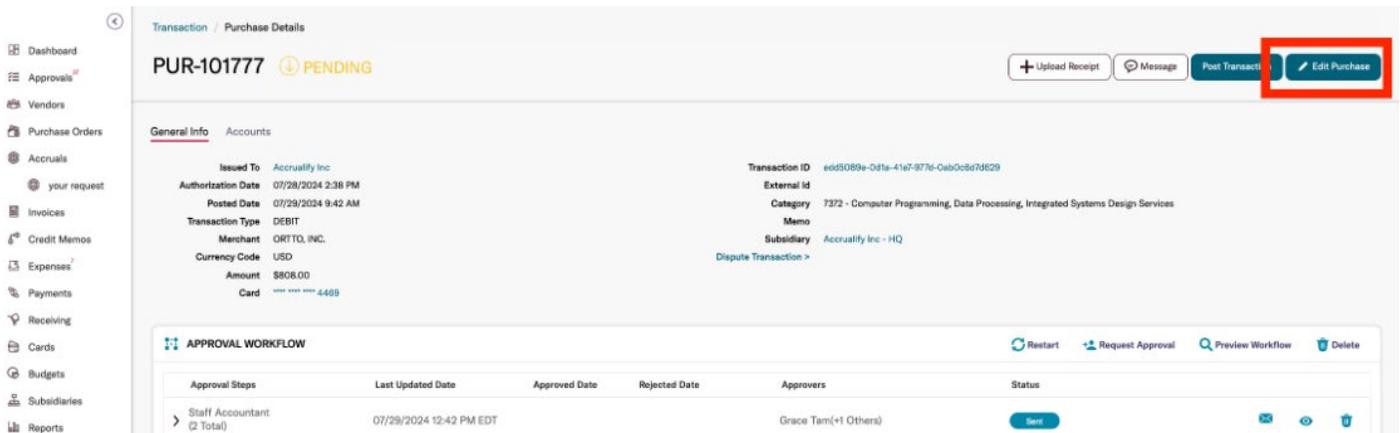
The screenshot shows the 'Purchase Approval' section of the Corporate Card Approval interface. It features a table with columns for Purchase, Card #, Cardholder, Merchant, Vendor, Transaction Date, Amount, Debit Entries, and Action. A single transaction is visible with the following details:

Purchase	Card #	Cardholder	Merchant	Vendor	Transaction Date	Amount	Debit Entries	Action
PUR-10815	**** * 7253	John M	Test refund		02/06/2024	\$6.00	1013 - Shipping Income	  

- This update was introduced per customers' request to have the ability to use MCC defaults on their card purchases similar to how it works on the expense side. With this improvement, a new company setting "Use MCC Default Coding for Card Purchases" has been added. When enabled, the categories assigned to MCC groups on the Administration > MCC Defaults page will be used to assigned GL Accounts to card purchases that fall under that MCC group.
- With this update, a new company setting, "Allow staff users to edit GL coding on card purchases," was created to allow staff users to adjust the GL coding when editing card transactions in Pending status before the first approver completes their approval. Previously, only admin user roles could have access to this functionality.

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## Release Notes



- For cards with an active temporary spending limit, users with access to the Card module will now see the Issued Amount and Remaining Balance fields reflecting the total amount and remaining amount of the temporary spending limit. This update will improve the user experience as the new fields will reflect the correct totals based on the temporary spending limit instead of the original issued amount when the card was created.

# Corpay Quarter 3-2024

## Release Notes

All Cards / Card Details

\*\*\*\* \* 4318  ACTIVE

 Temporary Spending Limit Scheduled: Your spending limit has been set to **\$250** from 09/09/2024 to 09/13/2024.

### Card Info Accounts

Issued Date	01/10/2024	Issued Amount	\$250.00
Expiry Date	2026-08	Remaining Balance	\$250.00
Card Creation Date	01/10/2024	Currency Code	USD
End Date 	08/31/2026	Associated PO	
Request Number	C-120	Last Trans Date	
CVC	***	Last Trans Amt	
Issued To	John M	External ID	226A43
Employee Number	456	Description	
Requestor	John M	Associated Payment	
Department		Billing address	123 Scruff McGruff
PO Departments			Chicago, IL 60652
Vendor			USA
		Subsidiary	Corpay Complete
		Card Program	Comdata Physical

### Issues

#### Deployment Date: 7/11/24

- This improvement fixed a bug where admin users were unable to select a cardholder's shipping address when ordering a new physical card on their behalf.
- Fixed a bug on the Transactions grid where the Message action was not working properly.

# Corpay Quarter 3-2024

## Release Notes

- Fixed a bug where the Posted Date was being replaced with the current date in the Excel output when choosing the "Export all data as CSV" option from the Transactions grid.

### **Deployment Date: 8/22/24**

- Fixed a display issue on the Issue Corporate Card form and Current Funds section of the Cards Dashboard where values over 7 characters were overlapping and difficult to read.
- Fixed a bug where messages couldn't be sent via the Internal Chat while on the Transactions grid.

### **Deployment Date: 9/9/24**

- Fixed a bug that prevented cards from being successfully created on the Purchase Order Details page.

### **Deployment Date: 9/20/24**

- Fixed a bug where cards weren't loading in the Vendor Portal.

## Expense

### **Improvements**

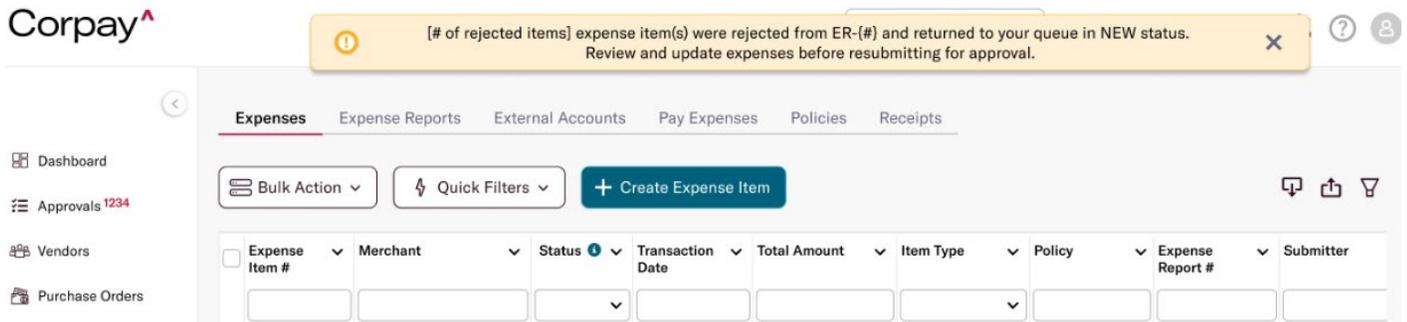
### **Deployment Date: 7/11/24**

- This change is part of the new approval workflow where individual expense items can be approved or rejected from an expense report. With this improvement, a new banner message was added to the requestor's Expenses grid if any of their expense items were rejected. This

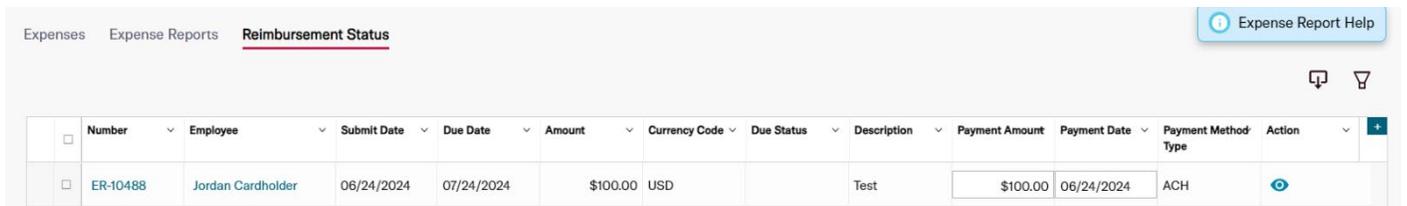
# Corpay Quarter 3-2024

## Release Notes

banner message will only show on the first login after the expenses were rejected, and will also be visible as a notification under the bell icon in the toolbar.



- With this improvement, a new grid, Reimbursement Status, was added to the Expense module for staff users. The Reimbursement Status grid improves the user experience as it allows users to view the status of their reimbursement requests so they can more easily track if they have been paid or not.



- Expense users are now able to email receipts directly to their Receipt Queue in Corpay Complete via a company-specific email inbox. Previously, users had to login to the web or mobile app and manually upload their receipts. With this change, emailed receipts will display in

# Corpay Quarter 3-2024

## Release Notes

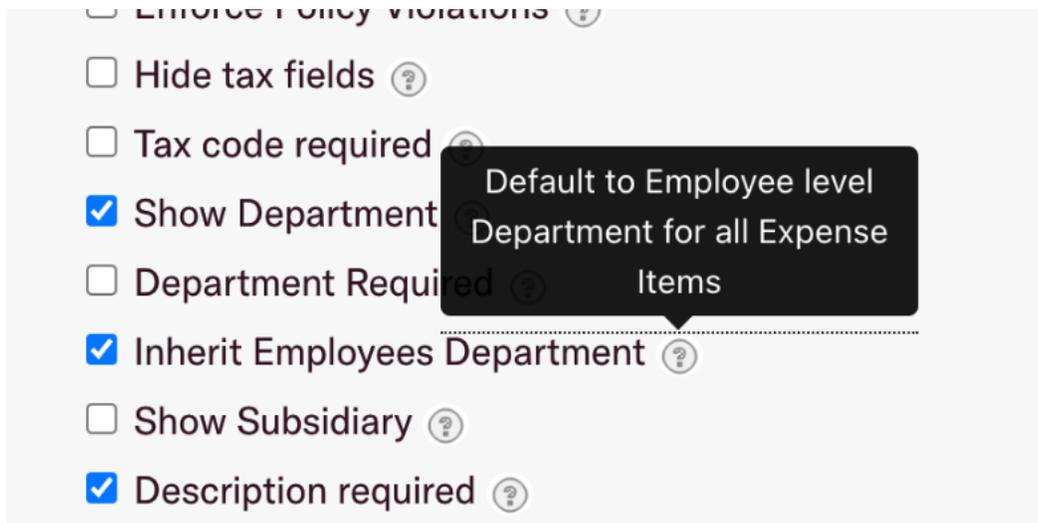
the user's Receipt Queue to be matched or manually attached to an expense item. Please note that this feature needs to be configured in the Integrations Settings to be used.

- With this change, nonreimbursable expense reports will now go to Closed status once they have been fully processed. Previously, they would remain in Open status indefinitely. Expense report statuses Open and Pending have been renamed as Approved and Pending Approval to ensure that users understand the statuses more clearly whenever their expense reports are in the workflow.
- With this change, categories can no longer be disabled on expense policies. Categories are required for all expense items because the category is where the expense item gets its Debit Account information. The change aims to prevent issues with calculating debit entries/GL Impact for the expense since it is based on Category.
- With this improvement, the Pay Reimbursements grid was moved to React, and the default column order was updated. This change aims to simplify the reimbursement payment workflow for admin users.
- This change will fix a bug where a correct balance amount was not being applied in the Add payment form from the Expense Report details page. With this improvement, the correct balance will now show on the Add Payment form when a user clicks on Add Payment on the Expense Report Details page.
- This change allows users to add and remove columns from the GL Impact table within the Expense Report Details page by clicking the + icon on the right side of the table. This is the same functionality as the one already available for the GL Impact tab in Invoices and POs.
- With this change, a new company setting, "Inherit Employee Department", was added that when

# Corpay Quarter 3-2024

## Release Notes

enabled, defaults the Department field to the department assigned at the user level for an expense item. If no user-level department is assigned, then the Department field will be blank.



### Deployment Date: 7/25/24

- With this change, Admin users can now assign an expense policy to a category from the Category Administration page. The change will improve users' experience as it allows them to quickly link their new Category to the Expense Policies.

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## Release Notes

CATEGORY	GL ACCOUNT	DEPARTMENT	POLICY	EXTERNAL ID
Airline	1099 - Restricted Ca...	Department	Test policy... Travel...	Ext
General	1100 - Trade receiva...	Department	Test policy... Travel...	Ext
Hotel	1012 - Credit Accoun...	Department	Travel...	Ext

+ Add Category

### Deployment Date: 8/8/24

- With this change, a new *Hide Create Expense Button* company setting was added that enables/disables the option to manually create expense items throughout the application. This change is relevant because all expenses should be coming through automatically from the cleared transactions. For this reason, a new company setting (under expense) was added to hide the create expense button from the following screens. *Please note that this new setting is more dependent on the customer's expense process, whether or not they want to allow users to submit reimbursable expenses using their own card/cash or if they are restricted to only using company cards at all times.*

# Corpay Quarter 3-2024

## Release Notes

**Expenses** Draft Expense Reports External Accounts Pay Reimbursements Policies Receipt

Quick Filters Add To Report + Create Expense Item Unsubmitted All Expenses

<input type="checkbox"/>	Expense #	Merchant	Date ↓	Total Amount	Category	Status ⓘ	Violations ⓘ	Receipt
	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>		<input type="text"/>	<input type="text"/>	

**Expense Report Info** GL Impact Payment Methods

Expense Report #	ER-10106	Submitter	Demo User -	Policy	US Policy
Employee	Demo User		demouser@accrualify.com	Tax Amount	\$0.00
Total	\$200.00	Subsidiary	US Entity	Billable Amt	\$0.00
Currency Code	USD	Department	40-Marketing	Description	Pen set
Date	06/13/2024			For Reimbursement?	Yes

EXPENSES + Expense Item

**Office Supplies** \$200.00

Receipt	Expense #	PO #	Date	Merchant	Description	Total	
	18338238		06/13/2024	Amazon	Pen set	\$200.00	  

- With this improvement, the text on the *PO Approval Detail* screen was updated to say "Card Required" instead of "Vcard Required"

### Deployment Date: 9/9/24

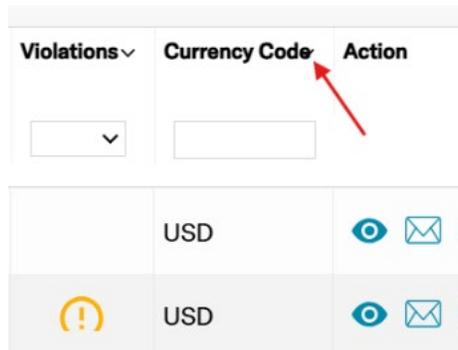
- With this improvement, we added a new Expense Transaction Detail Report under the Card &

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## Release Notes

Expense category in the Reports module. This report was originally built in ExpenseTrack for construction customers and has now been replicated in Corpay Complete. The updated report contains details for expense items, as well as related transaction data for expenses created from card purchases. This improvement involves recreating several reports that are required to migrate Corpay Expense Track customers to Corpay Complete.

- With this update, a new Expense Approver Detail Report was added under the Card & Expense category in the Reports module. This report was originally built in ExpenseTrack for construction customers and has now been replicated in Corpay Complete. The report contains details for expense approvals and approval status.
- With this improvement, Currency Code was added as a column to the Expenses grid in the Approvals module. Previously, Expense Approvers approved expenses in different currencies without the ability to view the expense report currency in the expense approvals view. This update will improve the user experience for expense approvers as they now have the option to add Currency Code to the expense approval grid so they can more easily differentiate between expense reports.



Violations	Currency Code	Action
<input type="checkbox"/>		
	USD	 
	USD	 

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## Release Notes

- With this update, a grid view was added to the GL Impact section when approving an Expense Report. This will ensure consistency with other parts of the application.

### **Deployment Date: 9/20/24**

- With this improvement, a new Expense User Information Report was added under the Card & Expense category in the Reports module. This report was originally built in ExpenseTrack for construction customers and has now been replicated in Corpay Complete. The Expense User Information report contains the following details for users with expense module user roles assigned.
  - First Name
  - Last Name
  - Display Name
  - Employee ID
  - Card Number
  - User Email Address
  - Phone
  - Location
  - Status (Active/Inactive)
  - Manager Name
  - Manager Email Address
  - Delegates
  - Created Date

# Corpay Quarter 3-2024

## Release Notes

- Last Login
- With this improvement, a new Expense Transaction Coding Report was added under the Card & Expense category in the Reports module. This report was originally built in ExpenseTrack for construction customers and has now been replicated in Corpay Complete. The report contains coding details for expense items, as well as related transaction data for expenses created from card purchases.
  - First Name
  - Last Name
  - Email
  - Employee ID
  - Merchant Name
  - Merchant City
  - Merchant State
  - Expense Report Number
  - Transaction Date
  - Posted Date
  - Amount
  - Expense Description
  - Expense Status
  - Reviewed Date
  - Approver

# Corpay Quarter 3-2024

## Release Notes

- Approver ID
  - Approved Date
  - Company (metadata field)
  - GL Account (metadata field)
  - Job (metadata field)
  - Phase (metadata field)
  - Cost Type (metadata field)
- With this change, a new user role, “dashboard\_reports\_readonly,” was created to allow users a view only access to the Dashboard and Reports modules in Corpay Complete.
  - With this update, the Create Expense Item and Edit Expense Item pages were moved to React.

### Issues

#### Deployment Date: 7/11/24

- Users can now add new categories directly from the Categories tab on the Policy Settings page. Previously, this could only be done through the Administration module.
- Fixed a bug where the For Reimbursement? field on the Expense Item Details page was not showing the correct value.
- Fixed a bug on the Expense Item Details page where the linked Purchase Number for expenses created from card purchases was not displaying.

#### Deployment Date: 7/25/24

- Fixed a bug where the *For Reimbursement?* checkbox on the Expense item detail edit page

# Corpay Quarter 3-2024

## Release Notes

showed the wrong value when editing an expense item.

- Fixed a bug where changes made to columns (adding, removing, rearranging) on the Expenses and Expense Reports grids were reverted when leaving and returning to the grid.
- Fixed a bug on the Expenses grid where setting the filter to No on the Receipt Attached column displayed results where receipts were attached.

### Deployment Date: 8/8/24

- Fixed a bug where inactive categories could be selected when adding categories to an expense policy via the *Edit Policy* page.
- Fixed a bug where the *Accounts* tab was blank on the *Expense Approval Details* page.
- Fixed a bug on the Expenses grid where selecting all records using the checkbox in the upper left corner of the grid resulted in a No Expense Item Selected error when trying to create an expense report from the Add To Report dropdown.

### Deployment Date: 8/22/24

- Fixed a bug where the admin\_expensereport\_readonly user role gave staff-level access instead of admin access.
- Fixed a bug on the Expenses grid where the Add to Report option was enabled when no expenses were selected.
- Fixed a bug where no success or failure message was displayed when adding expenses to an expense report using the Add to Report option on the Expenses grid.
- Fixed a bug where new expense items created from the Expense Report Details page did not

# Corpay Quarter 3-2024

## Release Notes

correctly inherit the Expense Report Number and For Reimbursement? values from the expense report.

### **Deployment Date: 9/9/24**

- Fixed a bug where required fields were missing in the back end when creating expense items from card purchases, which caused the job to run slower than expected.

### **Deployment Date: 9/20/24**

- The Create Expense Report job that automatically creates expense reports from expense items and expense items from card purchases has been updated to run for each company as its own job. Previously, bad data in one company would cause the job to fail for all companies using this feature.
- Fixed a bug on the Expense Report Details and Expense Approval Details pages where the debit accounts on the GL Impact tab were not displaying.
- Fixed a bug where expense items with the same currency as the assigned currency conversion policy were showing \$0 as the total amount when being edited.

## **Mobile App**

### **Improvements**

### **Deployment Date: 7/11/24**

- This change was implemented in the mobile application to ensure that it is aligned with the web

# Corpay Quarter 3-2024

## Release Notes

application, where Category is always enabled on the mobile app for all expense items to ensure debit entries/GL Impact are calculated correctly.

### **Deployment Date: 7/25/24**

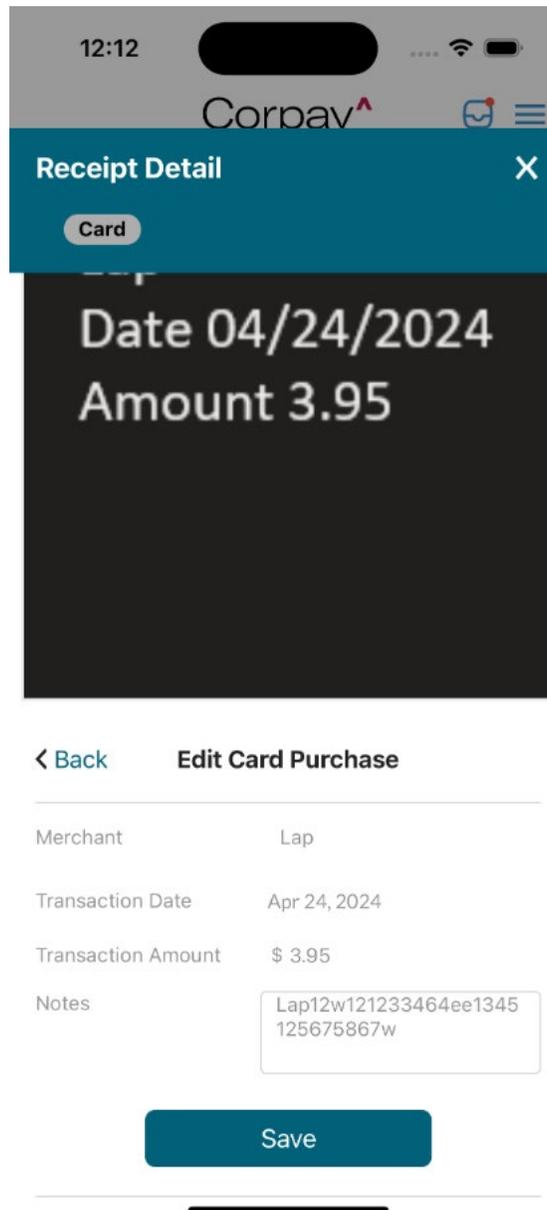
- This improvement involves push notifications in the mobile app for declined transactions. With the change, push notifications for adding a receipt to a card purchase will no longer be sent when card transactions are declined.

### **Deployment Date: 8/8/24**

- With this update, data from receipts matched to authorized card transactions will now populate in the *Receipt Detail* page on the mobile app.

# Corpay Quarter 3-2024

## Release Notes



- With this change, the backend framework for mobile push notifications was updated to prevent delays in sending them out.

# Corpay Quarter 3-2024

## Release Notes

### Deployment Date: 9/9/24

- This improvement involves upgrading the gradle plugin to update the Android platform to Android 14. Updating the app platform to Android 14 ensures that we remain in compliance with the Android app store requirements so we can continue to push updates to our mobile app.

### Issues

#### Deployment Date: 7/11/24

- Fixed a bug where "Supporting Document" was automatically populating in the Description field when attaching a receipt to an expense item on the mobile app.
- This improvement fixed a bug on the mobile app where entering an amount longer than 4 digits caused display issues on the Card Request form. The issue had caused the Card balance Type field to not align properly when entering more than 5 digits of an amount on the Request Card form.
- Fixed a bug in the mobile app where tapping the Back button from the Edit Expense Item page was taking users back to the Expenses list instead of the Expense Item Details page.
- Fixed a bug in the mobile app where Project was showing as a required field for Mileage expense items, even though it was not marked as required per the company default settings.
- Fixed a bug on the mobile app where receipts would get stuck in Processing status if the app was closed immediately after uploading the receipt image.
- Fixed a bug in the mobile app where the card status wasn't updating correctly when approved by a delegate user.
- Fixed mobile display bugs on the Expenses list where the Edit option and Status pill did not

always display correctly.

- Fixed a bug in the mobile app where the currency exchange codes were showing as "null".
- Fixed a bug on the mobile app where Category was not displaying on the Create and Edit Expense Item pages.
- Fixed a bug on the mobile app where receipts couldn't be manually linked to card purchases.
- Fixed a display issue for Android devices where the text in multiple fields on the Card Request form overlapped the selection icon.

### **Deployment Date: 7/25/24**

- Fixed a bug in the mobile app where users without the Receipts module could still access the Receipt Queue via Inbox notifications.
- This change to the mobile app fixed a display issue for Android devices where the loading icon was showing in different sizes when loading and viewing different types of receipt files.
- Fixed a bug in the mobile app where Mileage expense items couldn't be submitted if the Project field was empty, even if Project wasn't required.
- Fixed a display bug on the mobile app where tapping the Edit and Delete buttons on the Expenses tab would incorrectly cause a shadow effect (a gray highlight).
- Fixed a bug where the mobile app would at times crash when uploading an attachment in the Receipt Queue.
- Fixed a bug on the mobile app where an internal server error would appear when saving a Mileage expense item.
- Fixed a bug in the mobile app where the Category field didn't show as a required field when

creating an expense item from the Receipt Details page.

### **Deployment Date: 8/8/24**

- Fixed a bug on Android devices where "Supporting Document" populated twice in the *Description* field when creating an expense item from the *Receipt Details* page.
- Fixed a bug in the mobile app where typing \* to do a global search in any of the search fields caused the app to crash.

### **Deployment Date: 8/22/24**

- Fixed a bug on the mobile app where the badge count on the app icon wasn't updating when push notifications were cleared from the Notification Center or Status Bar on iOS devices.
- Fixed a bug where the mobile app would crash during the Payment Approval workflow.
- Fixed a bug on the mobile app where the stats on the Home page were collapsed by default instead of expanded.
- Fixed a bug in the mobile app where receipts added to expense items from the Receipt Queue couldn't be deleted when editing the expense item.
- Fixed a bug on the mobile app where the currency symbol wasn't displaying on the amount for card purchases or receipt details when manually linking a receipt.
- Fixed a bug on the mobile app where expenses with large amounts couldn't be edited from the Expense Item Detail page because the amount overlapped the Edit button.

# Corpay Quarter 3-2024

## Release Notes

### Deployment Date: 9/9/24

- Fixed an intermittent bug on the mobile app where the right side of the app interface is cut off on Android devices.

### Deployment Date: 9/20/24

- Fixed a bug on the mobile app where expense items with the same currency as the assigned currency conversion policy were showing \$0 as the total amount when being edited.
- Fixed an intermittent bug on the mobile app where the API for the Transactions list filter was breaking and causing internal errors.
- Fixed a bug in the mobile app where the number of expenses showing in the stats on the Home tab were incorrect.
- Fixed a bug in the mobile app where Merchant Name switched between uppercase and lowercase on various pages throughout the Card and Expense tabs.
- Fixed a bug on the mobile app where unlinked receipts were still showing in the Matched Receipt queue and would only disappear after the queue was manually refreshed.